
My RIRS Story & Key Milestones



Building a world class revenue authority • Onene Osila Obele-Oshoko (2012-2015)

At the beginning...

Tax Legislation

- Before February 2012, tax collection was done by the Rivers State Ministry of Finance through one of its agencies.
- In 2013, the Board of Internal Revenue Service Law was signed into law and was to take effect from 22 February 2012. The law established the Rivers State Board of Internal Revenue (RSBIR)

Tax Administration

- The administrative arm of the RSBIR is the Rivers State Internal Revenue Service (RIRS) and it is by law, an autonomous tax regulatory and enforcement administrator for the River State Government.

Tax Revenue

- In 2010 and 2011, the average revenue collected by River State Government was NGN4.2 billion and NGN4.9 billion respectively

And then came along RIRS...

starting from the scratch...

Implementation of
Organizational
Structure to
operationalize RIRS

Significant
investment in ICT
infrastructure for
efficiency and
effectiveness

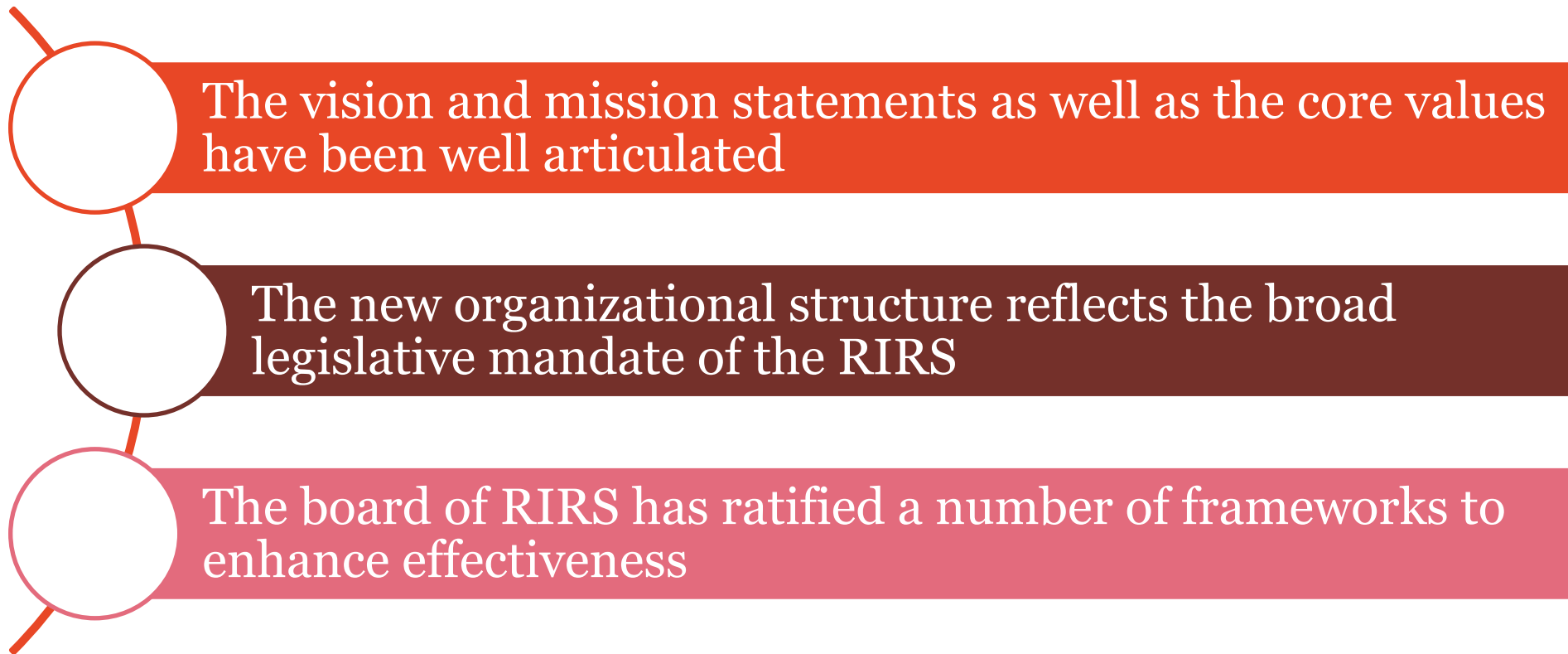
Development of
strategies to expand
tax net

Significant
investment in human
resources for
effectiveness

Focus on taxpayer
experience

In just about 3 years, RIRS has recorded significant achievements...

The foundation has been well laid...



In just about 3 years, RIRS has recorded significant achievements...

Technology is at the core of the operations of RIRS...

ICT Interventions

ICDL
LAN
RIV-TMS
TaDIS
ERP
eTCC
WAN
E-Recruitment

Document Repository

Storage
Viewing
Editing
Security
Versioning
Metadata Model
Check-in/ Check-out

Managed Support

Support
Maintenance
Change Management
Software Audit
Compliance with
Sustainability Policy

In just about 3 years, RIRS has recorded significant achievements...

Developing world class tax officers...

Staff Assessment and Deployment

Based on proficiency levels, institutional competency requirements and institutional growth aspirations

Staff Compensation

Bench-marked with 4 other state revenue authorities and the FIRS, implemented performance based pay

Staff Continuous Training

Trained board members
Trained tax officers in tax technical and tax administrative issues
Training school constructed

In just about 3 years, RIRS has recorded significant achievements...

The tax compliance can now be tracked ...

RIRS is technology enabled

RIV-TMS
TaDIS
eTCC

Increased tax net

Risk-based tax audit and investigations
Taxpayer monitoring and awareness creation
Increase in tax payers in the tax net from 3,000 to about 24,000

Informal Sector PUSH

Direct engagement with the informal sector
Support the informal section with tax compliance obligations
Enforcement

In just about 3 years, RIRS has recorded significant achievements...

Constant focus on taxpayer experience...

**Motor Vehicle
Registration and
Renewal**

Entire process of
registration and
renewal of vehicle
particulars within 24
hours

Entire system now
automated

**Tax Compliance
Processes**

Annual return process
has been re-engineered
to make the process
easier

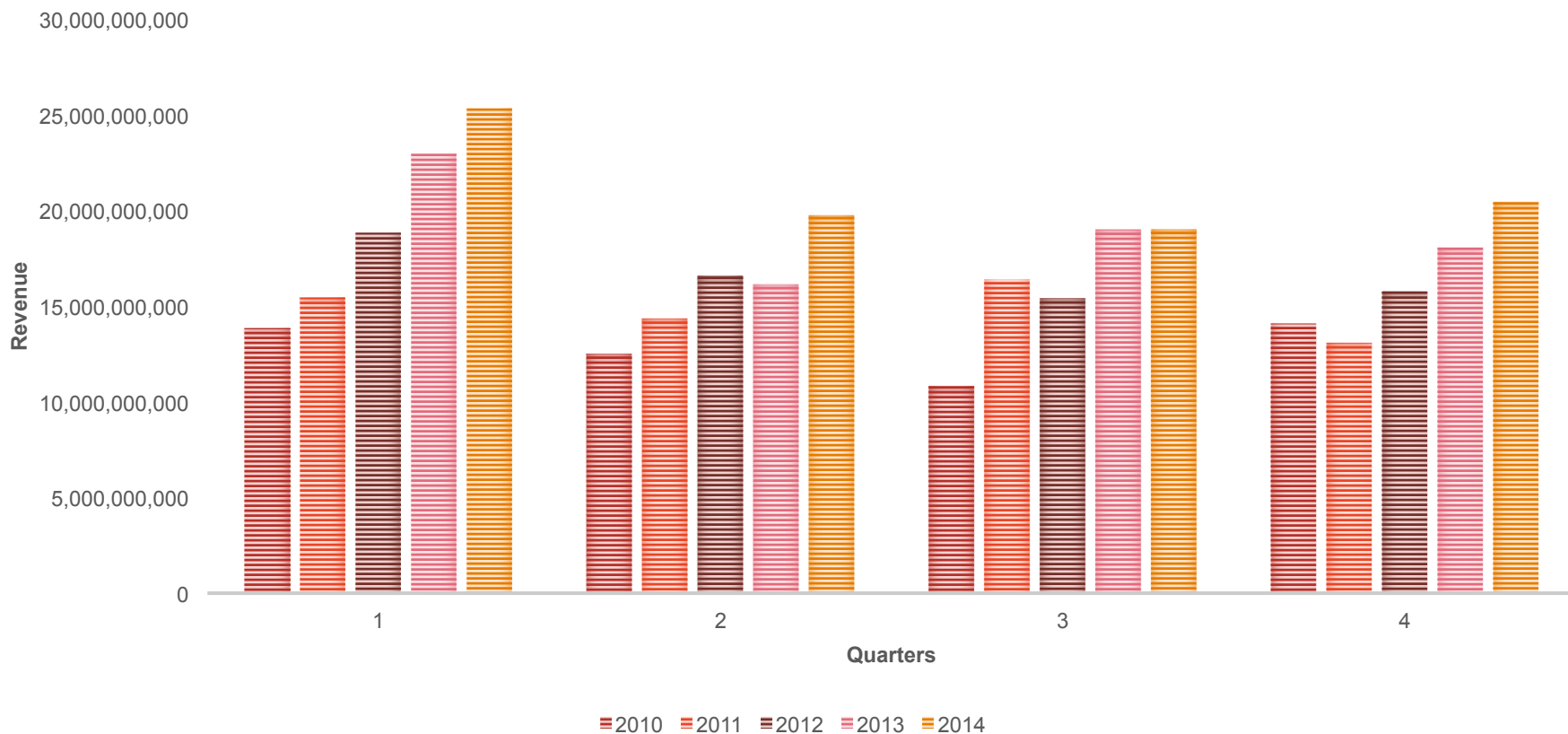
TAMA have been
employed to assist
audit activities

**Taxpayer monitoring
and awareness**

Effective
communication with
tax payers to remind
them and provide
further explanations
on compliance
obligations

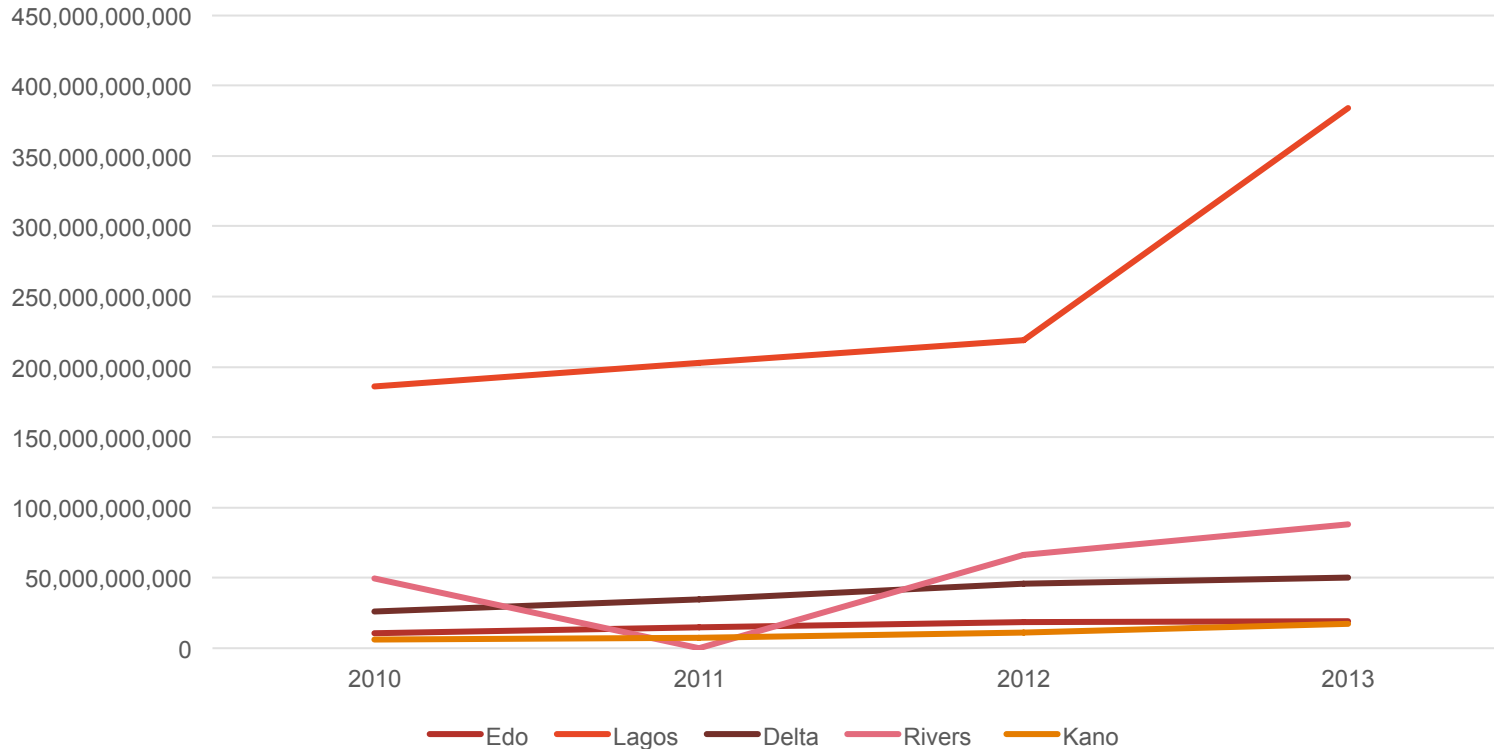
What is the impact of these initiatives on revenue generation?

Increased revenue collection per quarter year on year...



How is RIRS doing as compared to other states?

There was an increase in the ranking of River State IGR after the creation of RIRS



Source: National Bureau of Statistics (NBS)/Joint Tax Board

What does the future look like?

Continuous improvement is the ticket to the game...



Technology

Tax
Administration

Taxpayer
Education